

FAQ for SEA OF DREAMS 2011 NYE

1. If I purchased tickets online can I get a hard copy ticket before the show?

No, once you purchase your ticket online, you will receive a confirmation with your PDF tickets attached. These PDF tickets will be the same as if you were to purchase a ticket in store and everyone will be in the same line to get in the venue.

2. What is the Dress code for the event?

There is no specific dress code for the event. Costumes are very much encouraged!

3. Do the VIP Tickets include a hosted bar?

No, they do not. We are not offering a hosted bar.

4. Will there be a full bar in the VIP area?

Yes, there will be full bars in both the General Admission and VIP areas.

5. Are there ins and outs?

No, once you enter the event, you cannot leave the event and re-enter.

6. Can a less than 18 year old attend if accompanied by their parent?

Sorry, the event is 18 + only.

7. I did not receive my order confirmation, I checked my spam folder and the money has been taken out of my bank account, what should I do?

Contact Carmen@metrowize.com. She will resend you your confirmation email. You may have to provide her with an alternate email address.

8. Will there be a separate entrance for VIP?

Yes VIP will have their own entry line, but if your friends do not have VIP, you can enter with them as well.

9. I would like to upgrade my ticket to VIP. How can I do this?

Please contact Carmen at (415) 252-1396 between the hours of 9:30 am – 5:30 pm M-F, she can process your upgrade over the phone.